

EXHIBIT D

Officers' Bio

- 1. Gregory Ozegbe (President)**
- 2. Koule Akishemoyin-Addams (Vice President)**
- 3. Stephen Emmanuel (Financial Officer)**
- 4. Kyne Aldridge (Chairman)**
- 5. Marina Addams (Secretary)**

GREGORY OZEGBE

SUMMARY

Management Professional with a strong background in data, voice and multi-media network planning and implementation within a large international corporation or start-up entity. Skilled in planning, providing guidance, implementing and managing the day-to-day activities of large projects and multiple simultaneous projects. Effective team leader in rapidly changing environments. Familiar with LAN/WAN and voice communication infrastructures; TCP/IP, routing, bridging and Ethernet, and layer two switching equipment and protocols such as ATM, Frame Relay and SONET.

EXPERIENCE

McCaw Communications, Inc.

1984-2000

Vice President, Wireless & Carrier Networks

Aug 99 - May 01

Managed new product development and introduction in TDMA and CDMA wireless technology, from conception through completion including ramp and deployment in customers networks.

- Defined boundaries of projects through identification of constraints and assumptions, assisting functional managers in determining budgets, resources and timelines.
- Collaborated with functional managers and subject matter experts (SME) during preliminary project planning to identify, quantify and develop responses to associated risks.
- Played a key role in the planning and management of bringing an open-standards compliance in-house, which would result in equipment certification for the China market and generation of revenues projected to be approximately \$700 million over a four-year period.

Director, Carrier Packet Networks - Customer Service Operations

Jan 96 - Aug 99

Developed project plans and schedules, managed logistics and scheduling of resources to complete projects ranging from regional to global deployments, upgrades or expansions of multi-media networking equipment for enterprise and carrier customers.

- Interfaced with customers' operational and technical representatives to establish project requirements and scope. Developed "Statements of Work" defining specific responsibilities in order to avoid duplication or omission of work.
- Developed schedules and coordinated tasks among matrix team members representing Product Line Marketing, Manufacturing, Systems Engineering, Sales, Installation and Customer Support.
- Played key role in "Internet Thruway" project providing high-speed access and data switching/transport systems for a large telecommunications company, enabling new service to Internet Service Providers and significant new revenue stream.
- Participated in defining architecture, implementing concept trial, field trial and nationwide deployment of world's first ATM broadband radio, fixed-wireless access network designed to serve urban areas, resulting in successful IPO and growth of a new telecommunications service provider.

Senior Wide Area Network Engineer, Global Enterprise Services

May 95 - Jan 96

Designed, planned and managed projects to provide or improve network services carried over or accessed via a corporate Wide Area Network using ATM, Frame Relay and TCP/IP on routers and layer 2 switches.

- Designed, documented and helped implement a voice and data communication infrastructure for GuangDong joint venture (GDNT) campus located in Southern China, contributing to successful opening of a large manufacturing, engineering and customer service center for

telecommunications equipment in that region.

GREGORY OZEGBE

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- Played key role in team of technicians and engineers that planned, engineered and implemented a global ATM 'backbone' network, reducing voice/fax service cost by 50% and reducing data transmission costs and latency by increasing available bandwidth.
- Led global teams responsible for implementing new network installations, reconfigurations or upgrades, providing project plans, schedules and equipment configuration details to lower cost of network services.

Senior Planning Analyst, Data Network Services

Jan 92 - May 95

Engineering, planning and operational maintenance of corporate TCP/IP intranet. Provided analysis of network to identify "bottlenecks" and routing anomalies and developed plans to alleviate or eliminate them. Planning and project management to support addition of new corporate locations onto the corporate Intranet.

- Led project team that designed and implemented IGRP "multiple autonomous systems" routing strategy for TCP/IP WAN that resulted in faster, more efficient packet routing and reduced load on router processors.
- Collaborated with engineers to configure new services or troubleshoot and resolve network issues by acting as Cisco® router and IGRP subject matter expert.

Planning Analyst, Network Engineering, Information Networks

Jan 90 - Jan 92

Developed and managed projects for expansion or improvement of corporate voice and data network.

- Designed and managed implementation of voice and data communication infrastructure for corporate campus, as a member of a team, eliminating the need for external contractors.
- Held sole responsibility for design, engineering and installation of an OC-12 SONET fiber transport system connecting four buildings and installation of FDDI grade, multi-mode optical riser and distribution cables and cross-connect equipment to support high-speed LAN services.
- Led nationally dispersed team of telecom switch engineers in reconfiguration of DS-1 "backbone" network to operate more efficiently, reducing total network operating costs by 20%.

(NOTE: several other voice/data networking positions within McCaw Communications between 1984 and 1990 omitted here for brevity; also omitted are positions with other companies prior to 1984)

EDUCATION

- BSEE, Electrical and Electronics Engineering, University of Texas at Arlington, Arlington, TX

PROFESSIONAL CERTIFICATIONS

- Project Management Professional Certification
- Masters Certificate in Project Management, George Washington University
- Member, Project Management Institute

KOULE AKISHEMOYIN-ADDAMS

CAREER SUMMARY

Executive professional with a successful 15 year track record in services and hard goods, with start-up roles in operations, marketing, product management, project management, and general management including sales and marketing, customer relations, business development and P&L and budget responsibilities. Channel experience includes: Telecommunications, Commercial/Industrial Products, Mass Merchants, International (North America and Western Europe), Internet ASP, B2B e-commerce solutions. Proficient in foreign languages. Highly motivated self-starter with proven ability to execute deliverables and quickly reach goals.

PROFESSIONAL EXPERIENCE

ITRADEU4It.com

Internet Application Service Provider for Marketing Services over the Web

Vice-President, Chicago, IL

September 1998 to Present

- Managed operations, sales, marketing, strategic alliances, business development for Internet Application Service Provider for marketing services over the web including ASP model marketing services (product/dealer mapping locator, lead generation engines, email marketing engines, website building engines, E-commerce engines and IVR and TTS telephony services) improving client and channel partner relationships.
- Founded and implemented product positioning, pricing, budgets and company Accounts Receivable policies improving cash flow and company stability.
- Originated and coordinated marketing efforts for fourth generation web site launch including interactive components increasing incoming calls for services and sales resulting in \$140,000 in additional sales in first 4 months of 2001.
- Created and initiated execution of company's new marketing plan and strategy, tying together 3 new product launches, a new web site, brochure, catalog and brand identity.
- Developed business relationships with three separate companies in first six months that brought three additional accounts to portfolio.
- Hired and trained all new staff including programmers (Cold Fusion, PERL, ASP, CGI, XML, HTML), system administrators (Unix and NT), sales, marketing, public relations and graphics staff.
- Lead sales team to 166% increase in revenue in 2000.
- Oversaw P&L statements and budgetary compliance of all departments.
- Assisted clients in creating and maintaining brand identities via the Internet.
- Coordinated sales effort to achieve company's largest revenue production month in three-year history.
- Responsible for managing and implementing all legal agreements and contracts.
- Developed company training manual and policies and procedures manual for new staff.
- Purchased NT servers and Cisco routers for internal and external utilization.
- Negotiated and procured NOC services for companies core infrastructure.
- Prepared business plan documents for owners to utilize in Venture Capital meetings.

**Sabrina Electronics International
Commercial Software Applications Manufacturer**

Vice-President, Chicago, IL

August 1992 to September 1998

Directed start-up operations of software applications for Commercial Industrial Products

- Personally secured \$17 million in sales through commercial dealers in North America.
- Managed \$25 million sales division for North America supervising 130 sales representatives.
- Participated in committee management (five principals) of manufacturing facility. Committee provided 28% increase in efficiencies and 32% reduction in operating costs at end of first year. Improved capacity from 60% to 73% in same year.
- Managed execution of legal agreements, product forecasts, product pricing, departmental budget and P&L statements.
- Supported European expansion through marketing strategy development and tactics, sales at International trade shows in Germany and France, and liaison for US manufacturing facility with European facilities in Germany and England.

TeleComm Networks

Principal, Chicago, IL; London, England

1986 to 1992

- 6+ years experience providing technical support for ATM networks including hardware maintenance and telecommunications targeted for European markets.

EDUCATION

M.Sc., Physics – State University of New York, NY

B.Sc., Physics – University of Pennsylvania

MEMBERSHIPS

Association of Internet Professionals (AIP); American Management Association; American Marketing Association; Specialty Equipment Manufacturers Association (SEMA).

STEPHEN EMMANUEL

FINANCIAL MANAGEMENT

International Consulting... Manufacturing Operations... Project Management

PROFESSIONAL PROFILE

A well-rounded financial executive and CPA with a proven track record on highly successful management teams. Progressively increasing financial management responsibilities in the international, consulting and financial accounting sectors. Goal oriented project manager with experience in leading teams through dramatic change and improvement. Proficient in general management, marketing, business development, auditing, forecasting, planning, reporting, financial control, and bottom-line attainment.

KEY SKILLS

- Leadership, Team Building
- International Consulting, Auditing
- Communication, Presentations
- Problem Resolution
- E-commerce
- Project Management
- Financial Attainment and Control
- Forecast Accuracy
- Strategic Planning

TECHNICAL SKILLS

- Windows
- Accounting, Auditing Software
- MS Outlook
- WordPerfect
- MS Word / Excel
- Financial Analysis
- Lotus 123
- MS Power Point
- Financial Audits

SIGNIFICANT ACHIEVEMENTS

Project Management. As Financial Officer, led the project for Sabrina Electronic's acquisition of one of their Korean suppliers that also had operations in China, Indonesia and the US. Worked in Seoul and Incheon with Korean Partners to assess the scope of the work, draft the engagement letter and set the fees.

Results: Developed with the International Practice Partner of the Korean firm a concise report which identified key financial, operational, management, legal and cultural issues. Led the five and a half-hour meeting with the CEO of Sabrina Electronics and the investment bankers since I was most intimate with the details of the report and could be the bridge between the diverse cultural and management issues. The meeting and report significantly contributed to the progress of the \$250 million dollar acquisition.

Strategic Planning. Developed proposals and led projects to promote the growth and acquisition of new clients from North America and Europe by providing services to their operations in the Asia-Pacific region. Coordinated fee structure and delivery of services for offices across the region.

Results: Senior management agreed on the expansion and augmentation of services to their offices throughout Asia-Pacific. The Hong Kong office became the regional coordination point for the delivery of services. Business revenue increased by \$150,000.

Business Development. Tasked by the Asia-Pacific Divisional Director to find a replacement firm for the organization in the Philippines. Researched, identified, investigated and met with the Managing Partners of potential firms in Manila.

Results: Prepared a report for the Divisional Director and International Policy Board recommending a firm that met the required global standards of quality of work, strategic direction, marketing and practice development, and human resource capabilities. We had a new firm in place in less than three months in a country that is strategically vital with respect to foreign direct investment and overseas manufacturing.

CAREER HISTORY & ACHIEVEMENTS**Financial Officer
and Technical Director****SABRINA ELECTRONICS****1995 to 1999**

- Managed accounting and auditing teams and advised a variety of foreign companies doing business in Hong Kong and throughout the Asia-Pacific region.
- Led specific due diligence assignments throughout the Asia-Pacific region and acted as a "bridge" in the understanding and communication of local business norms compared to those of the acquirer's home country.
- Worked with the Grant Thornton firms throughout the Asia-Pacific region (16 countries with 70 offices) on direct client assignments (e.g. due diligence, US GAAP conversions), trained staff in the use of technology and modern auditing practices and evaluated the firm's operating results and strategic direction.

Audit Manager**Grant Thornton LLP
Accountants and Consultants
Los Angeles, CA****1989 to 1995**

- Managed projects for a variety of publicly listed and other privately held manufacturing and distribution clients, gained experience in publishing, computer hardware and software, mortgage banking, construction and tax exempt organizations.
- Experienced in capital markets transactions, including IPO's, reverse mergers, private placements and secondary offerings of debt and equity.
- Involved in the management of the assurance services practice through various committees, recruiting, interviewing, practice development and training.

Assurance Services Senior**Maille, Falconiero & Company
Philadelphia, PA****1985 to 1989**

- Managed the auditing and the preparation of tax returns for a variety of domestic manufacturing and distribution companies and tax exempt organizations.

EDUCATION/CERTIFICATION

- Bachelor of Science, B.S., Accounting, DeVry University
- Professional Development Courses including Management, Sales & Marketing, HR and Finance
- Certified Public Accountant

Kyne Aldridge

Education

University of Notre Dame
Notre Dame, IN
MBA, Finance & Int'l Business

University of Arizona
Tucson, AZ
BA, Economics & Political Science

Professional Experience

Northern Trust Global Investments, Chicago, IL*

Institutional Investment Services,
Vice President, Officer
1987 - 2000

- ❖ Large Corporate, Foundation and Endowment Investment client service contact.
- ❖ Broad solutions for active, passive, equity, fixed, domestic, international, qualified and non-qualified investment strategies.
- ❖ Responsibilities include cross sales, performance reporting, portfolio restructuring, transition management and special projects.

Dresdner RCM Global Investors, San Francisco, CA

Senior Investment Officer,
1980 - 1987

- ❖ Manage Research, Trading, Client Service, Accounting, Information Technology and Foreign Exchange.
- ❖ Special project role in accounts reconciliation and FX processing systems implementation.

The Northern Trust Company, Chicago, IL*

Global Custody
Investment Manager Liaison Group,
Senior Representative
1975-1980

- ❖ Principal bank back office contact for a number of West Coast investment managers running international portfolios for Northern Trust Custody Clients.
- ❖ Responsible for training new members to the team.
- ❖ Securities settlements, cash management and restricted market FX.

Domestic Custody
Investment Manager Liaison Group,
Representative
1970-1975

- ❖ US securities market settlements, trade fail and overdraft research and resolution.
- ❖ Responsible for 80 smaller East Coast investment managers and over 500 accounts. Good exposure to private placements, mortgage issues, CMOs, REPOs, and ever-abundant DTC issues.
- ❖ Critical alliances with Cash Control (Fed Wires), Corporate Actions, Income Collections, Accounting, and Client Admin.

Schroder Investment Management, London, UK

Unit Trusts,
Portfolio Analyst,
1967-1970

- ❖ Successful completion of audit training program (IMRO standards)
- ❖ Charged with account reviews, revisions, adjustments and delivery of information.

British Parliament, House of Commons, London, UK

Sir Fergus Montgomery, M.P.,
Research Assistant
1965-1966

- ❖ Entry level position with every thing from placing horse bets for my boss to producing legitimate research reports on Scottish Teen Pregnancy Rates, Voter Turnout in Altringham and Sale, and the benefits of a second airport for Manchester.

Nice Guy to Have Around

- ♦ French & Spanish Proficiency ♦ NASD Series 6, 63 Licensed
- ♦ Human Rights Campaign Member ♦ Avid Traveler

Marina Addams

Objective: Seeking an Administrative position where my education, experience and proficiency will have valuable application for the growth of the company

Education: Robert Morris College Chicago, Illinois
Associate Degree in Computer Programming 09/00
Major: Computer Programming
GPA: 3.84/4.00 – Honors Award

Qualifications: Experience in Account Receivables, Account Payables, Cash Applications.
Working knowledge of Excel, Access, Lotus Notes, Word.
Skills in HTML, JAVA, C++, Visual Basic, SQL.

Experience: Temporary Administrative Assignments Illinois
AR/AP – Distribution Accounting 11/00 to Date

- Use Access to update data on coop participating vendors
- Use Excel to prepare invoices for vendors
- Update Account Payable Variance for all locations
- Review of Cash Application – AR Offset

Robert Morris College/Federal Work Study Chicago, Illinois
Work Study to the Dean, School of Computer Studies 07/00 to 09/00

- Used Excel to update management data information
- Produced lecture slides using Prometheus
- Downloaded educational information from the Internet

TCF National Bank Chicago, Illinois
Customer Service Representative 01/99 to 07/00

- Assisted customers with personal banking needs
- Balanced and conducted vault closing procedures
- Processed and balanced ATM transactions
- Performed reconciliation of customers' accounts

Adecco/First Chicago Chicago, Illinois
Research Assistant 08/98 to 12/98

- Operated microfiche and microfilm
- Performed reconciliation of customers' accounts
- Assisted 8 Researchers, 1 Supervisor and 1 Manager

References: Available upon request

MARK REED

SUMMARY

Experienced Senior Level Manager with strong record of achievement in diverse industries. Results driven professional, with proven ability to lead and integrate organizational disciplines. Creative problem solver who enjoys turning challenges into opportunities. One who is hands-on, decisive, and approaches accountabilities with high level of energy. Recipient of top performance awards. Areas of expertise include P&L management, strategic planning, team building, change management, customer development, consultative selling, category management.

PROFESSIONAL EXPERIENCE

AUTO BARN, USA – Chicago, IL

1999 - 2001

Full service national marketing organization to the consumer auto industry.

MARKETING DIRECTOR

Accountable for the profitable revenue growth of the company, reporting to the President.

- Directly supervised 5 senior level Sales Directors, and Manager of New Business Development.
- Led sales team to a 12.5% growth in revenue, and 47.6% growth in profitability.
- Initiated Performance Achievement Program within the Sales Department.
- Collaborated with Strategic Marketing in the rollout of a unified corporate message and market positioning.
- Member of the company's Senior Management Team, responsible for setting strategic direction.

1996-1999, PA

\$1 billion international provider of information technology and service solutions to the healthcare industry.

GENERAL MANAGER – Altoona, PA. (1998-1999)

Full P&L management accountability for a \$32 million Home Health Solutions Division employing 293 professionals nationally; reporting to the Executive Vice President U.S. Operations.

- Directly supervised 6 Senior Managers accountable for key operational areas.
- Met profit objectives by growing revenue 11.7% and decreasing operating costs 8% in 1998.
- Introduced a 5-year strategic plan to realign operational units, motivate performance and build support for organizational goals.
- Initiated development and team building programs throughout the Division to improve organizational effectiveness.
- Led the integration of an independent company into an acquiring parent organization through change management initiatives.
- Member of the company's Executive Management Team.

MARKETING TEAM LEADER – Malvern, PA. (1996-1997)

Led the marketing rollout of a new strategic enterprise system into the Integrated Health Network market; reporting to the Executive Vice President U. S. Operations.

- Led the efforts of a cross-functional team in the successful delivery of the products marketing plan.
- Participated with Sales in establishing the product in six strategic customers resulting in an incremental \$8.4 million in revenue.

1994-1996, PA

\$175 million distributor of consumer and commercial lighting and electrical goods.

DIRECTOR OF SALES - EAST

Managed the profitable growth of a \$39 million Division; reporting to the Vice President of Sales.

- Directly supervised 3 Region Managers, Administrative Staff and several brokerage organizations.
- Developed a new business plan enabling the company to penetrate the food and drug channels.
- Led the only Division to meet/exceed its revenue objectives in 1995. Attained a 3% growth versus plan in a declining market.

1976-1994, PA

\$5 billion international consumer paper products company.

NATIONAL SALES MANAGER – Philadelphia, PA. (1992-1994)

Accountable for market share and revenue growth with the drug channel class of trade; reporting to the Vice President of National Accounts.

- Increased revenue 21% with 7 national chain drug retailers during tenure.
- Led the development and implementation of a comprehensive drug channel strategy. Company's first serious thrust to penetrate this channel which projected to double revenue within two years.
- Managed retail coverage through a national broker sales force of 521 people.
- Launched consumer health care business into the drug channel, achieving \$300,000 incremental revenue in the first year.
- Recipient of the 1993 "President's Cup", awarded for achieving greatest revenue increase versus the previous year. This award is the company's top honor.

MARKETING OPERATIONS MANAGER – Philadelphia, PA. (1989-1992)

Led trade marketing program development, category management analysis and annual planning to support the growth of a \$200 million Sales Region; reporting to the Vice President of Sales Operations.

- Introduced a sales forecasting system and facilitated training and development to District Managers.
- Developed rollout of a new/improved product resulting in a 23% increase in the products revenue and four-point share gain in major markets.
- Implemented a new financial analysis system aiding sales managers in assessing profitability.
- Recipient of the 1990 "President's Cup" award.
- Recipient of the 1990 "Marketing Operations Award" for trade program development and category management support of the Southern Region in attaining its revenue objectives.

DISTRICT MANAGER – Allentown, PA. (1987-1989)

Responsible for market share and revenue growth of a \$17 million District; reporting to the Division Sales Manager in Philadelphia.

- Successfully turned around an unprofitable market, growing revenue 17% during tenure.
- Supervised a direct sales team of 8, accountable for their training and development.
- Recipient of the 1989 "President's Cup" award.

DISTRICT MANAGER – Raleigh, NC. (1982-1987)

Responsible for market share and revenue growth of a \$14 million District; reporting to the Division Sales Manager in Charlotte.

- Increased District revenue 31% during tenure.
- Supervised a direct sales team of 6, accountable for their training and development.
- Grew market share from overall rank of #4 to #2 within Raleigh market.
- Led the development and implementation of the Southern Region "Retail Evaluation Program". The Region's first uniform retail audit tool.
- Recipient of the 1985 "President's Cup" award.
- Recipient of the 1985 Southern Region "District Manager of the Year" award for success in demonstrating sales management leadership and accomplishing targeted business objectives.

TERRITORY MANAGER – New York, NY. (1979-1982)

AREA REPRESENTATIVE – New York, NY. (1978-1979)

SALES REPRESENTATIVE – New York, NY. (1976-1978)

1974-1976, NY

A Multi-billion dollar, international consumer food products company.

LARGE ACCOUNTS REPRESENTATIVE – Buffalo, NY. (1975-1976)

SALES REPRESENTATIVE – Syracuse, NY. (1974)

EDUCATION

London School of Economics, London, England – B.S. Economics

LISA THOMPSON

OBJECTIVE:

To obtain an engineering position at dynamic workplace that will provide the opportunity for personal and professional growth.

SUMMARY:

A technically oriented individual with Engineering background in telecommunications systems and networks with comprehensive experience in Telephone Exchanges, customer services, network topologies (analysis), terminal equipment, measurement and test electronic equipment with excellent organizational and communication skills.

EXPERIENCE:

12/99 - Present: McLeodUSA, Chicago IL.

Switch Technician II Nortel DMS – 500.

Provided operation, maintenance, troubleshooting and monitoring Teligent's Voice and ATM/Frame Relay switched and RF network; utilized management tools to resolve system, network, interface, service problems and customer complaints.

- Monitoring Voice and Data alarms to provide reliable services through Nortel DMS-500, Point to Point, Point to Multi Point wireless radio utilizing network management tools, such as HDT-ANX, DMS switch commands, ANX-Access, XpSurf;
- Supported Network engineers with providing diagnostics and testing of network equipment such as Shasta Firewall, Samsung Star Racer ATM Switch, Lucent DSLMAX 20 (DSLAM);
- Participated in Installation and Turn-Up new T1, ANX, Trunk groups, DID, DTCL, DSLAM, ISDN equipment;
- Realized direct technical support to field service technicians, dispatched them to repair network equipment; coordinated repairing and escalation major and critical alarms and Network outages with Ameritech, Time Warner and NOC;
- Executed weekly OPC BACKUP, IMAGE;
- Opened, updated and closed voice and data Trouble tickets in Clarify;
- Provisioned WM and VM for wireline, wireless and radio lines, disconnected and deprovisioned WM, VM, T1, corrected and updated records and customer database;
- Tested T1, T-3, PRI using testing equipment: T-Berg, T-3, T-10;

1995-1999: Alcatel, Inc. Dallas, TX.

Senior Operation Engineer.

Performed: technical Maintenance, Operation, Installation, Subscriber Administration, Routing, Charging, Remote Subscriber Unit, verification tests emergency troubleshooting, repairing hardware of large capacity Public Telephone Switch.

- Interpreted and analyzed automatic testing data, tested electronic equipment for electrical characteristics, developed test plan documentation;
- Worked with telecommunication protocols, standards and specifications (R1, R2, X25, CAS, SS7, Euro-ISDN), ISDN principles.

- Implemented, tested, configured, and supported ALCATEL S12 (SS7 protocol);
- Used Alcatel equipment: Telephone Exchange equipment A 1000 S12, ISDN equipment on Digital Telephone Exchanges: Routers, ISDN Telephones, Terminal adopters;
- Conducted diagnosing and troubleshooting of customer service issue/problems, affected the daily operations on the ALCATEL A1000 S12. Identified problem area down to subsystem and module level. Developed Operations and Maintenance Schedules for the Public Switching Telephone Exchange.

EDUCATION:

- Certified Specialist: SmartWave ISDN PRI. Teligent National Operations Training, Vienna, Va. USA, 2000.
- Certified Specialist: Operation and Maintenance Engineering of Digital Telephone Exchange A1000 S12 EC.7; ISDN and SS N7 Signaling of Digital Telephone Exchange A 1000 S12 EC.7, Alcatel Training Center.
- Certified Specialist: Digital Telephone Exchange UT-100. ITALTEL Training Center,
- BSEE – University of Texas, Austin, TX

REFERENCES: Available upon request.

CLAUDE C. BRITT

INFORMATION TECHNOLOGY

Extensive experience in Information Technology with expertise in networking both mainframe (VTAM/NCP) and client server platforms as well as supporting AIX/RISC servers. Resourceful, organized, and a quick learner with excellent communication skills. Customer focused with in-depth experience working with vendors.

Hardware:

Cisco Routers 2500, 2600, 7000; RS/6000 220, 250, 370, 390, SP2; AS400: CPU's 4341 30xxseries, Fluke; Compaq and Proline Servers, 3com Routers and switches; CPU's: 4341, 3081, 3084, 3090, Micro Vax, Motorola Four-Phase, DASD 3350, 3380, Tape Drives: IBM 3340 MOD 8, STC 3659 MOD 3, Tape Controllers: IBM 3803 MOD 2, STC 3800 MOD 4, 3480 Printers: IBM 1402 3203, 4245 MOD 1, 12 Beta Quotron/Bloomberg, Telerate, Nasdaq, CQG, Kenny Drake, NPI Tape Drives.

Communications:

Communications: UNIX, AIX, Ethernet, Token Ring: CAU MAU, DSU/CSU, USR Modems: T1, T3, FDDI: ATM: Frame Relay: PVC, DHCP, TCP/IP, IPX, HP Sniffer, DNS, IBM - 3705, 3725, 3174's Communications Controller; AT&T: Paradyne, Data Phone Digital and Analog 2400; 4800, 9600; Motorola Codex, 9600, General Datacomm: OSU500 A&B; AMDAHL 2211; Multiplexer; RACAL Milgo; COM-LINK 7; RCA: RCA Cylix Satellite Communications; SHARK; Codex 3500 DSU, Codex 6740 MUX - Crosscomm Routers - Cisco Routers - IMS - NV 6000 - HP Datascope.

Software:

Software: Windows 95, 98: NT 4.0, NT 4.1; Novell 4.0, 4.1; Microsoft Excel, Microsoft Word, Microsoft Exchange, Cisco Works, Jet Admin, Citrix, Securid, Firewalls, IP Addressing, Internet: (Yahoo-Explorer), Mosaic; Operating Systems: DOS/VSE, MVS/XA, MVS/ESA, JES2, AS400, System 36; Communications: TCAM, VTAM, CICS 1.6, 1 (Operations), TMON: The monitor for Version 6.1; IMS dd/DC (Master Terminal Operations); Timesharing (TSO/ISPF) + Bim Window; Roscoe (User); CA7-CA11 Job, scheduling, recovery, Security-RACF (Operations Only), DFHSM, DASD Space Management, File-Aid Data Handling Utility, PDS Command, Processor, Information Management Data Base (Problem Reporting), Netman, Omegamon, Netview, CTAM.

PROFESSIONAL EXPERIENCE

NORTHWESTERN MEMORIAL HOSPITAL, Chicago, IL

1999

Telecommunications Analyst

Performed in client/server environment including DHCP servers. Used Fluke (Monitors Circuit degradation) as well as Jet Administration. Created Citrix, Securid and Print Ques. USR modem pool, 3com Routers and Cisco Routers. Proficient in Windows 95 and 98. Windows NT 4.0; Novell 4.0, 4.1. Also DNS and IP addressing.

MONTGOMERY WARDS, Chicago, IL 1998

Network Design Analyst

Responsible for meeting with vendors and interdepartmental managers to design best fit technology solutions for frame relay and ATM; considering analog, digital and satellite networks for use as solutions. After protocols had been implemented, routers and hubs were configured and set in place for installation across the country by the network design team. The project also included the realignment and replacement of physical network components (hardware, cables, and other equipment) to insure a best fit implementation. Netview, was used to monitor and maintain system operations. Utilized Novell 4.0 and 4.1. Also DNS and IP addressing. Ethernet and Token Ring were serviced to support Networks for LAN/WAN technology.

INTERNATIONAL BUSINESS MACHINES, Chicago, IL 1997

RISC Support Specialist

Supported and maintained on a WAN UNIX network all RISC computers throughout the United States. Supported IBM on-site field engineers via network or telephone on all RISC repairs in the Midwest region for IBM. Also obtained AIX certification 3.2.5 for System Administration and User Support.

INFORMATION RESOURCES, Chicago, IL 1993 – 1996

Network Specialist

Supported and monitored Data Network to ensure efficiency. Utilized TCP/IP, Ethernet, Token Ring, FDDI and Frame Relay networks and configured Routers, Hubs, CSU/DSU's, and etc. Also provided support for RISC 6000 installations worldwide for the companies customers systems. Responsibilities included upgrading and configuring, installing, monitoring and turning hardware, software and the operating system (AIX), installing including both equipment configurations.

KEMPER SECURITIES INCORPORATED, Chicago, IL 1991 – 1993

Regional Project Analyst

Supervised all service requests for West Coast and Midwest regions. Analyzed hardware and software needs for future office openings, relocations and expansions. Responsible for scheduling of in-house technicians and outside vendors for equipment installations and maintenance.

HELENE CURTIS, INC., Chicago, IL 1981 – 1990

Computer Operations Support Analyst

Subsystem: JCL, Authorization, JES2, CICS, UCC7, TSO, VTAM, JES328x. Ran batch job stream, monitoring and controlling VTAM, assisting remote users and operating online and office peripheral equipment. Day shift crew leader for three operators. Had the opportunity to contribute to a successful DOS/VSE to MVS/XA Conversion on schedule. Also managed Information Systems Help Desk.

EDUCATION

Loop College, Chicago, IL
Major: Computer Science

Roosevelt University, Chicago, IL
Major: Computer Science

Mr. Britt is our consultant in charge of maintenance. He works part-time with AT&T repairs/maintenance